



A FEW SIMPLE RULES

Entrance to the wellness centre is permitted only on condition that these Rules are accepted and observed.

1. The daily entrance fee includes the use of the entire spa area.
2. Children under 14 years of age are not allowed within DOT SPA.
3. Children under 14 years have to be accompanied by an adult when at the summer outdoor pool on the hill.
4. Please note that the sauna is a nude area.
5. Jewellery and items of value: for safety reasons, we request that you leave valuables in your room safe/locker. The hotel accepts no responsibility for any valuables lost in the DOT SPA.
6. We kindly ask you to book your appointments at least 24 hours prior to your stay/daily entrance to the DOT SPA.
7. For your relaxing experience, we kindly ask you to come to the Spa reception at least 15 minutes before your appointment.
8. Please arrive for your treatment in underwear or bathing wear beneath a dressing gown.
9. Before the treatment please complete our health questionnaire to rule out any possible contraindications (allergies, intolerances, pregnancy etc.).
10. Cancellations: you can cancel your treatment free-of-charge up to 24 hours beforehand. Otherwise, or in the event of a no-show, we reserve the right to charge a 100% cancellation fee. Please note that late arrival will result in a shorter treatment time.
11. We recommend avoiding sunbathing straight after a body or facial treatment.
12. Social distancing rules established by Federal law must be observed. Social distancing rules do not apply to members of the same family group or to people who live together.
13. You must keep your voice down and behave in a manner appropriate to a place of total relaxation.
14. It is forbidden to smoke and use mobile phones in the wellness area.
15. No diving is allowed; please use the steps and handrails provided to enter the pool.
16. Eating and drinking in the wellness areas are not permitted.